

Information concerning exercise of the right of withdrawal by **COUNTERPARTIES** concluding contracts with **SALUMANUS** via the online store

The rights and obligations of COUNTERPARTIES described below in respect of the right of withdrawal from a remote contract shall apply to COUNTERPARTIES who are consumers within the meaning of the Civil Code, as well as to COUNTERPARTIES who are natural persons, including partners in a civil partnership company, entering into a purchase contract directly related to their business activities, when the content of this contract indicates that **it is not of a professional character for them**, arising in particular from the subject of their business activity disclosed on the basis of the provisions on the Central Register and Information on Business Activity.

1. A COUNTERPARTY who has concluded a product purchase contract in the online store may withdraw from the contract within 14 days without giving any reason and without incurring any costs, except for the costs referred to below.
2. The withdrawal period for the sale of a product shall expire after 14 days from the taking possession of the goods by the COUNTERPARTY or a third party designated by the COUNTERPARTY other than the carrier and, where a sales contract covers multiple goods which are delivered separately, in lots or in parts - from the taking possession of the last goods, lot or part, and for other contracts, including contracts for ancillary services - from the day of their conclusion.
3. The right of withdrawal from the product sales contract can be exercised by the COUNTERPARTY by sending an unequivocal declaration of withdrawal to **sales@salumanus.com**. The declaration of withdrawal may (but need not) be made using the template withdrawal form attached to this notice.
4. It is sufficient to send the declaration, together with the account number for the refund, before the deadline for withdrawal. Once the declaration has been sent, SALUMANUS shall immediately acknowledge receipt of the COUNTERPARTY's declaration by electronic correspondence to the e-mail address provided in the form.
5. In the event of withdrawal from the product sales contract, **SALUMANUS** shall reimburse all payments received from the COUNTERPARTY, including the costs of delivery of the goods (except for the additional costs resulting from a delivery method chosen by the COUNTERPARTY other than the cheapest ordinary delivery method offered by SALUMANUS), immediately and in any event not later than 14 days from the day on which SALUMANUS was informed of the COUNTERPARTY's decision to exercise its right of withdrawal from the sales contract. The payment will be refunded by transfer to the account number stated in the withdrawal declaration.
6. SALUMANUS will withhold the refund until it has received the goods or until it has been provided with proof of return, whichever event occurs first.

7. Goods should be sent back or handed over to: **Salumanus sp. z o.o. 30-722 Kraków ul. Christo Botewa 6A** without delay, and in any case not later than 14 days from the date on which the COUNTERPARTY communicated the withdrawal from the sales contract to the Seller. The deadline is met if the consumer sends the item back before the 14-day period has expired.
8. The COUNTERPARTY shall bear the direct costs of returning the Product.
9. The COUNTERPARTY shall only be liable for any diminution in the value of the goods resulting from its use of the item other than what is necessary to establish the nature, characteristics and function of the item.
10. If the COUNTERPARTY has requested commencement of the provision of services before the expiry of the deadline for withdrawal from the sales contract of those services, the COUNTERPARTY shall be liable to pay the price of those services in proportion to the extent of the services provided up to the time that the COUNTERPARTY informed SALUMANUS of the withdrawal from the sales contract.
11. Upon withdrawal by the COUNTERPARTY from the sales contract, the related ancillary agreements concluded by the COUNTERPARTY shall cease to exist if the service is performed thereunder by the Seller or a third party on the basis of an agreement with the Seller. The COUNTERPARTY shall not bear the costs associated with the termination of these contracts, except for the costs set out in item 10 above. If the ancillary contract has been concluded with a third party, SALUMANUS shall inform this third party that the COUNTERPARTY has withdrawn from the product sales contract.

The right of withdrawal from the sales contract shall not apply to COUNTERPARTIES in relation to contracts:

1. for the provision of ancillary services, if SALUMANUS has fully performed the ancillary service with the express consent of the COUNTERPARTY who had been informed before the provision that they would lose the right to withdraw from the contract after the performance by the Service Provider;
2. in which the price or remuneration depends on fluctuations in the financial market which are beyond SALUMANUS's control and which may occur before the end of the period of withdrawal from the goods and/or ancillary service contract;
3. in which the subject matter is non-prefabricated goods produced to the COUNTERPARTY's specification or serving to satisfy its individual needs;
4. in which the subject matter is perishable goods or goods with a short shelf life;
5. in which the subject matter is goods delivered in a sealed package which cannot be returned after opening the package for health protection or hygiene reasons if the package has been opened after delivery;
6. in which the subject matter is sound or visual recordings or computer programs supplied in sealed packaging if the packaging was opened after delivery;

APPENDIX - TEMPLATE WITHDRAWAL FORM*

(to be completed and returned only if you wish to withdraw from the contract)

.....
company name

.....
postal address

.....
e-mail address

**I/We(*) hereby declare my/our withdrawal from the contract of sale of the following goods(*)
contract for the supply of the following goods(*) specific work contract for the performance of the
following work(*) contract for the provision of the following service(*)**

.....
Date of contract(*)/receipt(*)

.....
Consumer(s)'s name

.....
Consumer(s)'s address

.....
Signature of consumer(s) (only if the form is sent in paper form)

.....
Date

(*) Delete as appropriate.

** This Appendix corresponds to the contents of Appendix 2 of the Consumer Rights Act of 30 May 2014.*